TBMaaS

Access TBM capability by leveraging Synergy's tools and expertise to deliver outcomes quickly, and without the need to develop in-house technical expertise

WHAT IS TBM AS A SERVICE (TBMaaS)?

With a focus on establishing a TBM capability quickly and efficiently, *TBMaaS* is underpinned by a robust TBM Cost Model and toolset, packaged with our other service offerings to deliver ongoing TBM outcomes.

TBMaaS is best suited to an organisation looking for TBM outcomes without having to build or acquire in-house TBM technical capability and without the additional demands of maintaining a TBM toolset.

TBMaaS is scalable, giving clients the option to select the inclusions based on their business needs and appetite for change.

WHAT ARE THE TBMaaS PACKAGES?

TBMaaS has been designed using a successive Use Case approach, offering increasing sophistication:

- **Light** supports costing to the IT resource tower layer
- **Essentials** builds on *Light* and adds application / service TCO
- **Advanced** builds on *Essentials* and adds public cloud, business unit, vendor spend and infrastructure utilisation
- **Premium** all the inclusions of *Advanced* and adds cloud and resource optimization and project financial lifecycle management.

Each level accommodates additional options that our clients can select at their discretion

WHAT ARE THE BENEFITS OF TBMaaS?

1. Cost effective approach when compared to standing up an in-house TBM capability
2. Rapid, stress-free pathway to get up and running fast and commence the harvesting of benefits,
3. Access to rare, highly skilled and experienced TBM resources with government experience
4. Ability to leverage Synergy's established partnerships with major tool vendors using ready built government tailored solutions
5. Access best of breed TBM platform irrespective of IT spend under management
6. The protection of IRAP certified technology in a protected government cloud
7. Ability to scale service inclusions based on business needs and priorities

TBMaaS PACKAGES

● Included ○ Optional

CAPABILITY			LIGHT	ESSENTIALS	ADVANCED	PREMIUM
Six TBM Use Cases	**1. Understand & Communicate IT Costs by:**	Resource Tower & Infrastructure TCO	●	●	●	●
		Applications & Service TCO		●	●	●
		Comparing to Peer Organisations	○	●	●	●
		Public Cloud Consumption		○	●	●
		Business Unit and Value		○	●	●
	2. Align IT Service Investments to Business Demand				○	●
	3. Optimise Vendor Spend and Infrastructure Utilisation				○	●
	4. Optimise Cloud Costs and Resources				○	●
	5. Manage Financial Lifecycle of Projects				○	●
	6. Plan and Manage IT Budgets and Spend				○	○
Synergy TBM Service Inclusions		TBM Establish	●	○	○	○
		TBM Fast Lane	○			
		TBM Harvest		○	●	●
		TBM Change Journey			○	●
		TBM Analytics			○	●
Availability			Standalone Purchase			
Configuration Approach			Not tailorable	Ltd tailoring	Tailorable at all levels	
Data Maintenance			Manual Load	Graduated Automated		
Data Frequency			Financial: Qtrly Other: 2 x p.a.	Financial: Mthly Other:Qtrly	Monthly	
Hosting Model – AusGov Cloud Compliant			Shared Instance		Dedicated Instance	

IRAP CERTIFICATION ON PROTECTED AWS

Apptio is undergoing a rigorous assessment to achieve "PROTECTED" status under the Australian Signals Directorate's (ASD) Information Security Registered Assessors Program (IRAP). Apptio's "PROTECTED" IRAP classification builds on the company's U.S. government FedRAMP Moderate Certification.

Apptio's "PROTECTED" classification on AWS will position the company to deliver its Software-as-a-Service (SaaS) solutions to secure environments in the public sector. Apptio and their Federal public sector partner, Synergy, will offer this solution to government organisations in the sector. This includes Australia's first Technology Business Management as a Service (TBMaaS) offering tailored specifically for public sector organisational requirements.

WHY SYNERGY?

Dynamic leaders for solutions in Government

Founded in 1999, Synergy has grown to become one of Canberra's leading professional services firms. We are government specialists delivering a truly collaborative approach to navigate important challenges and provide practical solutions. Through partnerships with our clients, we offer guidance and support across a broad range of capabilities — operating independently and in unison.

- Synergy is the preeminent provider of TBM and ITFM services to federal government
- We have extensive experience in the development of IT Service Catalogues and Service Costing over twenty years across numerous organisations, including many within the federal government.
- We have a comprehensive set of frameworks, catalogues, costing methodologies and costing systems.
- We have hands-on experience across all of Apptio's federal government clients in Australia
- Leveraging TBMaaS, Synergy can help you reap with benefits of TBM, while we take on the challenges and responsibility of building and maintaining an TBM capability for you,

TBMaaS powered by Apptio

Our TBMaaS platform is powered by Apptio, IRAP certified and runs in a protected government cloud.

WHO TO CONTACT?

For more information, please contact our team:

Paulette Robinson
+61 423 770 057
probinson@
synergygroup.net.au

Liesel Meinecke
+61 419 662 588
lmeinecke@
synergygroup.net.au

Adam Jansen
+61 411 261 153
ajansen@
synergygroup.net.au

Synergy